

# Agenda item

## Police and Crime Panel

Meeting to be held on 10<sup>th</sup> December 2018

### MONITORING OF COMPLAINTS

Contact for further information:

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### Executive Summary

This report sets out the current position with regard to communications relating to potential complaints received up to 28<sup>th</sup> November 2018 in relation to the Police and Crime Commissioner.

### Recommendation

That the update in relation to communications and complaints be noted.

### Background and Advice

Since the commencement of the Panel in 2012 there have now been 63 recorded communications which at the outset were described by the complainants as complaints against the Police & Crime Commissioner, and 54 outcomes have been reported to previous meetings.

Many of these communications as reported previously however did/do not relate directly to the conduct of the PCC and therefore do not, under the terms of the governing regulations come under the jurisdiction of the Police & Crime Panel.

Many communications received focus on the alleged conduct of police officers or the chief constable, and these are matters for which there are other complaints processes and appropriate authorities to deal with such matters. There have been four (56), (57), (58) & (61) further communication of this nature recently.

Outstanding from the report to the last meeting was one complaint (44). This was the subject of a Police & Crime Panel Complaints Sub Committee meeting on 19<sup>th</sup> September 2018 when the matter was concluded with advice to both parties as regards resolving their differences.

A further three complaints (59), (62) & (63) have been made to the Secretary, however further information is awaited from the complainants before the matters can be considered further in accordance with approved Complainants Procedure.

One complaint recently received (60) requires the Secretary to receive external advice prior to proceeding to consider in accordance with the approved procedure. An update on this complaint will be provided at the next meeting.

### **Consultations**

N/A

### **Implications:**

This item has the following implications, as indicated:

#### **Legal Implications**

The procedures adopted by the Panel comply with the Elected Local Policing Bodies (Complaints and Misconduct) Regulations 2012 which are issued under the Police Reform and Social Responsibility Act 2011 for the handling of complaints and matters concerning the conduct of the holders of the office of Police and Crime Commissioner.

#### **Financial Implications**

There are no direct financial implications arising from this report. It is proposed the handling of such complaints will be contained within existing resources.

#### **Risk management**

The requirement to monitor and record complaints against the PCC and DPCC is in accordance with the provisions of The Elected Policing Bodies (Complaints and Misconduct) Regulations 2012.

### **Local Government (Access to Information) Act 1985**

#### **List of Background Papers**

<u>Paper</u>	<u>Date</u>	<u>Contact/Directorate/Tel</u>
Agenda and Minutes from	November 2012	David Fairclough HR, Legal & Corporate Services 01254 585642

Agenda and Minutes from July 2014

David Fairclough  
HR, Legal & Corporate  
Services  
01254 585642

Agenda and Minutes from March 2016

David Fairclough  
HR, Legal & Corporate  
Services  
01254 585642